



**An Inquiry into the
Challenge of Care at Home**
Autumn 2018, Greater Manchester

The Inquiry into the Challenge of Care at Home



*“What would it take to help people to
have a good life at home
for as long as they choose?”*

The Inquiry into the Challenge of Care at Home

An 'inverted' citizens' jury:

- NHS/HSC 'citizens' mixed by specialism and seniority
- Reference group set the question
- Expert commentators with 'lived' experience
- Facilitated deliberations over 6 evenings
- Engagement with commissioners
- Launch event (and ultimately this conference)
- Researching new approaches to co-production

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The Inquiry into the Challenge of Care at Home Recommendations

Commissioning and Service Reform

Commissioning practices are currently too rigid to accurately reflect a personalised approach.

[Prioritise] Earlier intervention.

Recognising and valuing the contribution of unpaid carers.

The Inquiry into the Challenge of Care at Home Recommendations

Informed Choices and Patient Involvement

Care navigation models to be developed and available from 18+.

Greater integration of Health, Social care, Housing, Voluntary Services and the service uses, to share information and resources, and care planning.

Individualised approach for everyone that incorporates their personal wishes.

The Inquiry into the Challenge of Care at Home Recommendations

Valuing Care Staff

Consider creating a professional body for social care workers, similar to the General Medical Council or Nursing Medical Council.

Improve terms and conditions for the contracts of Social Care Workers, and ensure these meeting legal requirements.

Introduce banding structure for care workers based on experience and qualification.

The Inquiry into the Challenge of Care at Home Recommendations

Infrastructure and Technology that supports Care at Home

Suitable, safe, reasonable accommodation for all.

Good public transport remains essential to a good life at home.

Appropriate use of technology to enable people to remain independent, connected and safe.

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“We saw a need for the professional, detached, specialist viewpoint to be balanced by a rounded, holistic, and emotionally connected perspective.”

